

January 31, 2017

Wilson Bradley
Operations Manager
Payne Trucking Co.
10411 Hall Industrial Drive
Fredericksburg, VA 22408

RE: Customer Testimonial on Service

To Whom it May Concern:

Waste Management's goal is to offer the best disposal solutions and exceptional service, with safety as our #1 priority. We have worked with Payne Trucking on several projects and are delighted with the work they have carried out for us so far.

Payne Trucking understands the high standards that Waste Management sets for itself and they do an excellent job helping us deliver those services.

Sincerely,

A handwritten signature in blue ink, appearing to read 'Paolo Roma', with a large, stylized flourish above the name.

Paolo Roma
Waste Management
3rd Party & Industrial Account Manager